

# THE SPIRIT CONSULTANTS

(OFFICE) 310.702.3433 WWW.THESPIRITCONSULTANTS.COM (FAX) 310.862.6743

## Arriving at Camp – Information

The first day of summer camp can be hectic and crazy for everyone. Below are some questions that every coach has about the first day of camp. The answers you'll need are here to help make your arrival at The Spirit Consultants' 2010 Summer Cheer and Dance Camp as easy going and stress-free as possible.

**Q: *What time should I plan to arrive at camp?***

A: All coaches and teams should plan to arrive at the Double Tree Hotel (Ontario, CA) between **8:00AM and 10:00AM**.

**Q: *Where do we go when we arrive at the hotel?***

A: When you arrive at the Double Tree Hotel, look for signs for TSC Registration. You'll need to check-in and register with TSC before checking in with the hotel in order to receive your room keys. **DO NOT** go to the convention center first. Please be sure to check in at the Double Tree Hotel.

**Q: *What should my squad do with their luggage when we arrive at the hotel?***

A: TSC has coordinated a luggage storage area with the hotel. Your team will be able to unload their luggage and bring all their belongings into a secured area, most likely in one of the hotel's ballrooms. Luggage can remain in this room until rooms are ready to be checked into during dinner break.

**Q: *Will our rooms be ready when we arrive at camp?***

A: TSC is working with the Double Tree Hotel to have as many rooms available as possible at check in early on Day 1. However, the majority of rooms will most likely not be ready until dinner break on Day 1. Normal hotel check in time does not usually start until 3:00PM.

**Q: *What should I bring with me to TSC registration?***

A: All coaches should have the following with them at TSC registration:

1. Signed and fully completed all camper medical release forms in alphabetical order.
2. Signed and fully completed all adult medical release forms in alphabetical order.
3. TSC Camp Rules Form signed by ALL participants.
4. If attending CAMP 1 ONLY, signed and completed MTV release form for all participants and adults, in alphabetical order.
5. CD of home dance music, if participating in home dance evaluations on Day 1.
6. Copy of previously faxed in participant and adult rooming list.

**Q: *What should I bring with me to hotel registration and check-in?***

A: All coaches should have the following with them at hotel registration:

1. Copy of participant and adult rooming list.
2. A credit card for all incidental charges to rooms under your account.
  - a. **PLEASE NOTE:** The Double Tree Hotel will not allow you to check in to your rooms without placing a credit card down for all incidentals.

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**Q: *What should my team be wearing when we arrive at camp?***

A: Please have your campers arrive at camp in whatever outfit/clothing/uniform they will be wearing for the entire first day of camp. There will be public restrooms available at the hotel to freshen up and change if necessary.

**Q: *Will there be lunch served on the first day of camp?***

A: No. The first meal served at camp will be dinner on Day 1. Please be sure to have your campers pack a lunch or some snacks to bring with them on the first day.

**Q: *What if I have a camper that has special dietary restrictions (i.e. gluten-free, kosher, etc...)?***

A: Please provide TSC (in writing) with any specific camper dietary restrictions at least 30 days prior to the start of camp. TSC will coordinate with you and the Double Tree Hotel to make sure that every camper with dietary restrictions has the correct meal during meal times.

**Q: *What if I have a camper that requires a refrigerator in their room for medication?***

A: Please provide TSC (in writing) with any specific camper medications that must be refrigerated (i.e. diabetic medication, etc...) at least 30 days prior to the start of camp. TSC will coordinate with you and the Double Tree Hotel to make sure that all medication is refrigerated.

**Q: *What if I have a baby with me at camp and need a refrigerator in the room for baby's milk/food?***

A: If you will be bringing a baby with you to camp, please notify TSC in writing (via email) at least 30 days prior to camp so that we can help accommodate any baby needs.

**Q: *What time does camp start?***

A: TSC camp will start at 11:00AM with our "Welcome Coaches" meeting at the Ontario Convention Center. All coaches and advisors are asked to be at this meeting in order to receive your coach's binder, bag and details about the first day. Our "Red Carpet Welcome Extravaganza" will start at 11:30AM with the opening of our red carpet entrance. Teams are asked to start lining up at 11:00AM while coaches are in their welcome meeting. Our camp opening demo will start at 1:00PM.

**Q: *What happens if we arrive late to check-in?***

A: If you and your squad are running late or experience any transportation problems on your way to camp, please call TSC and let us know so that we can help prepare for your arrival and get you checked in as quickly as possible and off to camp. You will be able to reach TSC all morning at (310) 702-3433.

**Q: *Do I have to pay for parking at the Double Tree Hotel?***

A: No. Parking at the Double Tree Hotel for registered guests is complimentary. However, parking on the final day of camp for family and friends at the Ontario Convention Center will have a charge of \$10 per car.

**Q: *If my squad and I are flying into Ontario Airport for camp, how do we get to the Double Tree Hotel?***

A: If you are an out of state team attending camp, TSC will help coordinate all transportation to and from the airport with the complimentary shuttle provided to us by the Double Tree Hotel. Please provide TSC with all your flight information at least 30 days prior to the start of camp.

*If there are any further questions you have regarding the first day of camp, please feel free to email or call the TSC office anytime – (310) 702-3433.*